DEAR WASHINGTONIANS:

It is a tremendous honor to be able to represent and serve my hometown as Mayor. Together, we have made great progress and there is still more to do.

Having grown up in DC, I have seen firsthand the many ways our city has changed over the last several decades. Today, our streets are the safest they’ve ever been, our local economy is one of the strongest in the nation, and our population is the highest it's been in 40 years. Coming into office, I was excited for the chance to build on and accelerate DC’s growth - for the opportunity to move our city forward without leaving any resident behind. And, today, that is exactly what we are doing. As our economy booms, we remain focused on spreading inclusive prosperity.

In Washington, DC, we value giving all residents a fair shot at a good life. We value diversity, inclusivity and fairness. We believe that opportunity should not be reserved for a lucky few, but open to all who are seeking it. We understand the history behind the stubborn inequalities that affect both our city as well as our nation, and we believe that through deliberate planning we can work together as a community to create a level playing field for every resident.

For more than two years, my Administration has worked every day to create more pathways to the middle class, to build stronger neighborhoods, and to defend and promote the values that are important to Washingtonians. Going forward, we will continue this work as we double down on spreading inclusive prosperity. Thank you for your support, and for making Washington, DC the greatest city in the world.

Muriel Bowser
Mayor
INCLUSIVE PROSPERITY

1.5% ↓
Decrease in unemployment District-wide

3.9% ↓
Decrease in unemployment in Ward 7
- an all-time low

4.7% ↓
Decrease in unemployment in Ward 8
- an all-time low

+21,600
Private sector jobs added

+6,300
Business establishments created

+3,606
Affordable units delivered

+$268
Million in District investment into affordable housing projects closed

+3,279
Affordable units currently in the pipeline
INVESTING IN INCLUSIVE NEIGHBORHOODS

Walter Reed, Ward 4
This historic project will yield approximately 3.1 million sq. ft. development with 2,100 residential units, including more than 450 affordable housing units and veteran and senior housing, office, retail, open space, and two new schools.

Capitol Crossing, Ward 6
This 7-acre project is finally completing Washington, D.C.’s original street grid by creating three square blocks of real estate, including 5 buildings containing 2.2 million sq. ft. of office space, apartments, green space, shops and restaurants.

Entertainment and Sports Arena (ESA), Ward 8
The new Entertainment and Sports Arena Townhome groundbreaking and arena opening are expected in 2018.

St. Elizabeths Phase I, Ward 8
$60M infrastructure work to prepare for more than 100 townhomes, all family sized, and more than 200 rental units.

Sykland Town Center, Ward 7
The Skyland project is geared to promote neighborhood revitalization and economic growth on an 18-acre site located in Ward 7 at the intersections of Good Hope Road, Naylor Road, and Alabama Ave SE. Plans for Skyland include a combination of high-quality, large format national-brand retailers and neighborhood’ serving shops and restaurants. The project will also include 468 units of housing.
For the past two and a half years, the Bowser Administration has taken a broad approach to expanding economic opportunity in Washington, DC. By increasing the minimum wage, connecting more residents to education and employment opportunities, and giving more families the resources they need to succeed, we are ensuring that residents in all eight wards can benefit from our city’s growth. We must also continue to attract and retain businesses – large and small – to fuel our economy, support and create jobs, and grow the pipeline of quality housing options for young people, workers, veterans, families, and seniors.

Together, we will continue to create positive and inclusive opportunities for residents and businesses across all 8 wards.

- Celebrated the forthcoming transfer of Walter Reed Campus to Washington, DC. This is a monumental project that will create more than 3 million square feet of residential, office, and retail space and bring nearly 5,000 jobs to DC.

- Celebrated the start of vertical construction at Audi Field. The new stadium and home of DC United is set to be completed in 2018. The 20,000-seat stadium is expected to bring 1,000 jobs to the community, attract one million new visitors per year, and spur over $1B in total economic activity.

Creating Jobs & Small Business Opportunities

Mayor Muriel Bowser released Pathways to Inclusion, the District’s first-ever report on the current state of inclusion in our tech, innovation, and entrepreneurship economy. The report sets bold goals and looks to expand the District’s innovation economy in a way that will serve as a national model for inclusion and diversity.

The release of the report coincided with the launch of Beacon: The DC Women Founders Initiative, a campaign dedicated to making the District the top U.S. city for women entrepreneurs by providing dedicated grant funding to organizations that offer resources, mentoring and other support to women founders in the DC area.

- Celebrated the opening of DC’s Inclusive Innovation Incubator (In3), the nation’s first affordable co-working incubator focused on diversity and inclusion.

- Spent more than $600M with Small business Enterprises (SBE) in FY16, surpassing the original goal by more than $280M. In FY17, the Administration is committed to spending $564M with SBEs.

- Proposed the Certified Enterprise Bonding Liability Act of 2016 to help certified small and local businesses—called CBEs—pursuing government contracts meet bonding requirements.

- Launched 202Creates during September, where residents came together to celebrate the District’s vibrant and diverse creative economy.

- Expanded the summer youth program so that DC residents ages 22-24 can participate and gain meaningful work experience. And announced a $2,000 scholarship for 25 deserving MBSYEP participants.

- Released the 2nd Small Business Enterprise (SBE) Opportunity Guide in order to help small businesses find procurement opportunities within the DC government.

The administration is committed to ensuring that residents in all eight wards can benefit from our city’s growth.
Creating and Preserving Quality Affordable Housing

A critical part of expanding economic opportunity is ensuring residents of all backgrounds and income levels have access to safe and affordable housing. Since day one, the Bowser Administration has been using every tool to increase access to affordable housing and put homeownership in reach for more Washingtonians. **For every $100 million we invest, we are producing and preserving more than 1,000 affordable housing units.**

- Invested $100 million annually in our Housing Production Trust Fund - more per capita than any other city in the country.
- Invested an unprecedented $10 million in a new Housing Preservation Fund.
- Produced and preserved more than 3,600 units of affordable housing and we have nearly 5,000 more units in the pipeline.
- Created the DC Housing Preservation Strike Force in 2015. The report released last year, includes a six-point plan to preserve affordable housing in DC. [Find the report at dhcd.dc.gov.](http://dhcd.dc.gov)

Ending Homelessness

When Mayor Bowser took office, she pledged to build a DC that gives all Washingtonians a fair shot. **The Mayor committed to making homelessness in DC rare, brief, and nonrecurring** and has said time and again that “in a city as prosperous as ours, we can and must end homelessness.”

The Mayor developed a citywide plan to end homelessness in our nation’s capital. The plan is three-fold and starts with helping our residents avoid homelessness in the first place. Next, we are getting those who fall on hard times into safe shelter. Lastly, we are getting families and individuals back into permanent housing. **And, the plan is working.**

In just the past year, Washington, DC saw a **10.5 percent reduction in homelessness, due largely to a 22 percent reduction in homelessness among families.**

In early July, in Ward 4, we took a monumental step toward closing DC General by breaking ground on the short-term family housing project. By building small, service-enriched short-term housing facilities across DC, we are fighting homelessness head-on.
Increase in graduation rates at DC public high schools*

4,583
DCPS Students receiving additional days of learning

3%↑
Increased enrollment in DC public and charter schools

+2%
In students who met or exceeded expectation for college and career readiness on the PARCC English Language Arts/Literacy portion*

+3%
In students who met or exceeded expectation for college and career readiness on the PARCC Math portion*

*School Year 15-16
We have come a long way with education in Washington, DC. Today, enrollment and graduation rates are on the rise, and we continue to find new ways to expand opportunity for students in every neighborhood, from every background. As we work toward building a more inclusive DC, we will continue to invest in education so that all Washingtonians have the skills and knowledge they need to participate in our thriving economy.

Since taking office thirty months ago, Mayor Bowser has launched an **extended school year at 11 public schools**; opened DC’s only all-boys public high school, **Ron Brown College Preparatory High School**; fully-funded a travel abroad program for DCPS students; increased access to libraries and books; and **expanded access to program like the Mayor Marion S. Barry Summer Youth Employment Program**, career academies and travel abroad programs. And the Administration has found new ways to expand access to data and information so that families can make informed choices when choosing schools.

Last year, Mayor Bowser made historic investments in education, **investing an additional $220 million** in the modernization of schools and increasing the level of funding schools receive per student.

This year, we heard from an unprecedented number of residents at budget engagement forums, at community meetings and on social media that they wanted us to invest more in education. Mayor Bowser’s budget committed an additional **$112 million to create the largest investment in public education in DC’s history** - an investment that will enable more students to graduate from high school ready to succeed in college, career, and beyond. Our partners on the Council added an additional **$13 million**.

With input from the DCPS Rising Leadership Committee, educators, and residents, Mayor Bowser appointed Antwan Wilson as the new Chancellor of DC Public Schools. DCPS continues to be the fastest improving urban school district, and Chancellor Wilson is a leader who has the experience to build on DCPS’s successes and the vision and determination to tackle our school system’s most persistent and formidable challenges. Together, Mayor Bowser and Chancellor Wilson will ensure that our schools continue to improve and our students are on pathways towards success.
INVESTMENTS IN EDUCATION

- With a new $11 million investment in early child care, the Bowser Administration will create more than 1,000 additional infant and toddler seats. In addition to creating more seats, we will also support 300 DC residents gaining certification as educators for infants and toddlers. These investments will ensure that more young Washingtonians get a strong start and more growing families can stay in Washington, DC.

- Invested $6.2 million in middle and high school programming that will expand extracurriculars and provide high school students with more college and career planning.

- Announced Reign: Empowering Young Women as Leaders, a new program that aims to build community, confidence, and leadership skills in young women of color. The multi-pronged initiative will give DCPS more resources to address disparities in student satisfaction, graduation rates, and PARCC scores by investing in academic development, family engagement, and social-emotional supports.

- Announced the UDC Workforce Edge (UDC-WE) partnership, a program that will support adult learners who want to get a high school diploma or a GED. The dual-track Community College program provides adult learners enrolled in DC public charter high schools with the opportunity to learn valuable workforce training skills while earning a high school diploma or GED.

- Launched DC’s My Brother’s Keeper (MBK-DC) initiative, a program that targets boys and young men of color in four key areas: education, justice, health, and job opportunities.

- Opened six new public schools, and launched several exciting new academic programs including: a global studies program at the recently renovated Theodore Roosevelt High School; a Public Safety Academy at Anacostia High School; two career academies in information technology and engineering at H.D. Woodson High School; and the first dual-language program east of the Anacostia River at Houston Elementary School.

- Piloted the College and Career Coordinators Initiative at 3 high schools, including Ballou High School, where 100% of seniors applied to college. Coordinators ensure that all students have plans for high school and beyond, more exposure to college via tours and expos, and assist with SAT prep and FAFSA completion. Next year, DCPS will expand these coordinators to 6 more high schools.

- Invested $4 million to ensure over-age, under-credited high school students are on a path to graduation at four of DCPS’ Opportunity Academies at Luke C. Moore High School in Ward 5, Washington Metropolitan High School in Ward 1, Ballou STAY High School in Ward 8, and Roosevelt STAY High School in Ward 4.

- Invested a recurring $5.7 million in the University of the District of Columbia (UDC) and the UDC Community College (UDC-CC) that will allow the school to do more to address the needs of students, faculty and staff and $50.5 million to stabilize UDC facilities and ensure students have access to the latest technological resources. UDC received reaffirmation of accreditation from the Middle States Commission on Higher Education.

- Championed and signed into law the UDC Dream Amendment Act of 2016, allowing undocumented students to pay in-state tuition and receive local financial aid for attendance at any school or campus within the UDC system, regardless of federal immigration status.
• Opened a new “aquaponics” greenhouse on UDC’s Van Ness campus that converts waste produced by the fish into fertilizer for plants, which in turn filters water that enters the fish habitat.

• Awarded 30 DC-UP Merit Scholarships to DC public and public charter school students, including 15 Valedictorians and Salutatorians.

• Opened the new 20,000 square-foot Woodridge Library, providing Ward 5 residents with more than 40,000 books, 40 public access computers, and a community space.

• Broke ground on the new $19.7 million Cleveland Park Library in Ward 3.

• Began the $208 million modernization of the Martin Luther King Jr. Memorial Library, which will provide a new, state-of-the-art flagship library for District residents.

• Began the modernizations of Palisades Library in Ward 3 and Capitol View Library in Ward 7.

• Opened the “walk-in” library at the DC’s Correctional Treatment Facility, giving inmates access to nearly 1,000 books and programming.

• Awarded the Keene School to DC Bilingual Public Charter School in Ward 4 and the P.R. Harris School in Ward 8 to the Charter School Incubator to develop the building for Ingenuity Prep and National Collegiate Prep Public Charter Schools. These schools will serve over 850 students.

Mayor Bowser celebrated hometown hero and WBA World Welterweight Champion, Lamont Peterson. Lamont is not only a DC native, he is an example of someone who, as a young child, benefited from the guidance and support of a caring coach and mentor. Lamont’s story is exceptional, but the selflessness shown by his coach, Barry Hunter, is a common story in our community. Every day, caring adults across the city give their time to coach, mentor, and tutor young Washingtonians. Mentor a youth today through our MBK-DC program.
SAFER, STRONGER DC

23% ↓
Decrease in violent crime year-to-date from 2014 to 2017

11% ↓
Decrease in homicides year-to-date from 2014 to 2017

29% ↓
Decrease in robberies year-to-date from 2014 to 2017

43% ↓
Decrease in burglaries year-to-date from 2014 to 2017

+5,902
Cameras installed by residents and businesses using the Private Security Camera Incentive program

+34
Additional ambulances on the street since January 2015

+40%
Increase in EMS training hours since March 2016
Since day one, Mayor Bowser’s top priority has been ensuring the safety and well-being of all DC residents. While Washington, DC saw decreases in violence over the past two years, we will not be satisfied until every Washingtonian feels safe. The Administration continues to use every tool - legislative, budgetary, and administrative - to fight crime and end cycles of violence. From increasing community policing efforts to providing more wraparound services to families and individuals affected by violence, we are reforming our public safety agencies and our criminal justice system so that they work better for more people. We are working to cut off the cycles of violence that too many families are familiar with, as we increase our efforts to prevent new cycles from ever beginning. As we continue working together to build a safer, stronger DC, let us never accept violence as a fact of life. Regardless of whether we are individually part of the problem, we can certainly all work together to be part of the solution.

In Mayor Bowser’s first year in office, the Administration put forth the Safer, Stronger DC plan, a comprehensive public safety agenda to combat violent crime in the District of Columbia, and keep our city safe and strong. The plan includes implementation of the Safer, Stronger DC Community Partnerships Office, a program that mobilizes a wide range of social and health services from government and nonprofits to address the immediate needs of families whose lives have been tragically interrupted by violence. The broad-based prevention strategy is rooted in public health with the recognition that reducing community violence is not accomplished through law enforcement alone. The approach fosters a community-oriented model to crime prevention and public safety. The District invests significant time and resources in developing long-term sustainable relationships in the community and providing access to resources to communities most impacted by violent crime. Collectively, these investments combined with direct policing and public safety efforts have helped to mitigate increases in crime and expand hope and opportunity to District residents.

- Doubled down on violence prevention - launching the Robbery Intervention Task Force.
- Became the first municipal police department to fully deploy body-worn cameras to all patrol officers.
- Increased the number of private security cameras installed throughout the District.

“As we continue our work in creating a safer, stronger DC, I am confident that Chief Newsham has the skills and relationships to successfully lead our police force. He understands and believes in community policing, and he is trusted by members of the community. As Interim Chief, he led a successful presidential inauguration and repeatedly demonstrated that he is committed to transparency and accessibility. Chief Newsham truly values and respects the residents of Washington, DC, and I know that we will be able to work together to stand up for and protect our DC values.”

- Mayor Muriel Bowser on appointing MPD Chief Peter Newsham
• Relaunched the District’s illegal gun initiative, which seeks the public’s help to identify violent offenders who carry guns.

• Graduated more than 100 community members from the six-week Metropolitan Police Department Community Engagement Academy.

• Created a more robust police force by expanding the age of eligibility for the police cadet program from 21 to 25, and by encouraging our older, more experienced officers to stay on the force.

• Opened the Public Safety Academy at Anacostia High School so that we are preparing DC young people to protect and serve their own communities.

• Hosted the first Safer, Stronger, Smarter Hackathon to bring together civic hackers from across the region to provide feedback on crime maps and make recommendations to DC’s public safety communicators.

• Made investments in programs that will allow MPD to recruit and retain more talented officers from within DC by expanding the number of Police Cadets from 35 to 70, allowing high school graduates in DC to attend the University of the District of Columbia on a full tuition scholarship, while working for MPD.

The Bowser Administration is reforming our criminal justice system, by:

• Investing in the District’s crime lab to ensure we are processing evidence using the best scientific standards available.

• Partnering with the U.S. Attorney’s Office and the DC Attorney General to bolster efforts to reduce recidivism and increase the number of attorneys prosecuting crimes in Washington, DC in order to bring about swift justice.

• Closed a loophole in the GPS monitoring laws that previously allowed individuals on supervised release who were ordered to wear electronic monitoring devices to go unpunished after removing, disabling, or tampering with the device.

• Awarded $24 million to community organizations that provide services to crime victims and returning citizens and that work to reduce truancy and juvenile delinquency.

At the start of the year, the Metropolitan Police Department transitioned to sector policing - an innovative approach to creating greater accountability.
and performance across the department. The sector model also ensures that younger command staff are mentored by more experienced colleagues.

MPD continues to be a national model for its use of technology. Most visibly, the MPD Youth and Family Services Division started aggressively using social media to generate immediate public attention for missing persons. The tweets generated significant public attention, which is often a key contributor to finding missing persons.

As a result of greater public dialogue and interest in helping prevent young people from running away from home, Mayor Bowser announced six steps the District is taking to protect vulnerable young people in Washington, DC, ensuring that not only are we locating our young people when they are reported missing, but also putting systems and programs in place to support their growth and development going forward.

Giving Residents a Fair Shot at a Second Chance

When residents who have been involved in the criminal justice system pay their debts to society and stick to the terms of their release, the Bowser Administration believes they deserve a fair shot at a second chance.

- Launched the Court Diversion program in conjunction with the US Attorney’s Office and DC Courts to offer serial misdemeanants’ entry into a subsidized employment program as an alternative to incarceration.
- Announced plans to change a District law that currently acts as a barrier to reentry for some DC residents - no longer automatically revoking or suspending the driver’s licenses of returning citizens previously convicted of a drug offense.

Mayor Bowser, Fire Chief Gregory Dean and Serve DC Director Delano Hunter celebrated an incredible Hands on Hearts success story. On October 7, 2016, less than 24 hours after being trained in the Hands on Hearts CPR program, a District resident performed life-saving, hands-only CPR on a colleague, who has made a full recovery. The Hands on Hearts program provides free life-saving, hands-only CPR training to communities across Washington, DC. If you or your organization would like to sign up for a Hands on Hearts training, head to serve.dc.gov.
HEALTHY DC

24%↓
Reduction in annual carbon emissions

+25
New bikeshare stations

3
Million bikeshare trips taken

261,000
Guests at the city’s outdoor pools – an all time record high

21%↑
Increase in summer camp enrollment

2nd
Fittest City by the American Fitness Index

1st
on EPA’s list of U.S. metropolitan areas with the most ENERGYSTAR® certified buildings for the 3rd year in a row
In Washington, DC, we are tackling climate change head-on as we continue our hard work in building a resilient city for generations to come. As a result, the District is first in the country for per capita LEED and ENERGY STAR certified buildings for metropolitan areas, first in the nation in per capita green roof square footage, and a national leader in biking, walking, and transit commute rates.

Mayor Bowser travelled to Mexico City in December 2016 to represent Washington, DC at C40 Cities - the largest gathering of local leaders since the Paris climate accords last year. The summit was held because we know the health and well-being of future generations depend on the actions we take now.

Today, Washington, DC is at the forefront of decisive, effective action to slow and adapt to climate change. Since 2006, we have reduced our annual carbon emissions by more than 24 percent. We are committed to cutting our greenhouse gas emissions in half by 2032, and by 80 percent by 2050. Under the leadership of Mayor Bowser, we have made groundbreaking deals to generate more than one-third of the power used in government buildings with wind and locally generated solar electricity. In fact, by 2032 - just 16 years from now - we will derive at least one-half of the entire city’s electricity from renewable resources.

While there is still more work to do, we have come a long way in building a more bike-friendly DC. Today, we have 145 miles of bike lanes and trails. Last fall, we completed the Kenilworth section of the Anacostia Trail, and this summer, we will open the Klingle Valley Trail in Northwest. Over the past year, Capital Bikeshare added 25 new bikeshare stations; more than 3 million bikeshare trips were taken throughout the District; and, through the Community Partners program, more residents gained access to Capital Bikeshare.

Over the past two years, the Bowser Administration has focused on building a healthier, greener and more sustainable Washington, DC. We believe that nothing is more important than the health and well-being of our residents, which is why Mayor Bowser made all District fitness centers free for DC residents. It is also why we continue to expand access to world-class recreation centers and playgrounds, and why we are making investments that will ensure more students in our public schools have the opportunity to participate in sports.
INVESTMENTS

• Introduced legislation to make Washington, DC the first city in the U.S. to establish a **Green Bank** - an innovative policy tool that seeks to accelerate the deployment of clean energy technology by removing upfront costs, leveraging private investment, and increasing the efficiency of public dollars.

• Joined Montgomery County Executive Ike Leggett and Prince George’s County Executive Rushern L. Baker, III in signing the Anacostia River Accord, a **renewed commitment to remove trash from the Anacostia River**, its tributaries and watershed.

• Announced a **$25 million private clean energy financing deal** for the installation of state-of-the-art energy and water efficiency measures, an 884 KW solar array, and stormwater retention systems at DC United’s 20,000-seat Audi Field soccer stadium. The measures are being funded through the DC Property Assessed Clean Energy (DC PACE) program, DC’s innovative green financing solution, which operates through a public-private partnership, allowing local lenders to fund environmentally beneficial projects at no cost to taxpayers. This deal **marks the nation’s largest single PACE note issued to date**, and the first issued for a stadium project.

• Signed the Fisheries and Wildlife Omnibus Amendment Act of 2016, granting the Department of Energy and Environment (DOEE) more authority over the protection of natural resources, as well as the sale and regulation of licenses for recreational fishing, and increases environmental protections for aquatic life, wetlands, and shorelines in DC.

As we look to decrease our carbon footprint, the strength of our public transportation system is a major priority for Mayor Bowser. The Mayor worked with the governors of Maryland and Virginia on legislation that would create the Metrorail Safety Commission, an oversight commission that will provide safety oversight for the Washington Metropolitan Area Transit Authority (WMATA). The Commission is an important step toward creating a safer and more reliable Metro system, and an example of what can be achieved when the region comes together.

Just like our city, the Sustainable DC plan is evolving. To reflect these changes since the initial release of the plan five years ago, we are reaching out to the community to shape the sustainability plan update. Take the survey at sustainabledc.org.
Mayor Bowser signed a Mayor’s Order on June 5, 2017, affirming the city’s commitment to the Paris Climate Accord, the historic agreement to reduce global carbon emissions. She was among more than 200 mayors who signed a pledge to “adopt, honor, and uphold the commitments” in the agreement.

- Unveiled two new “state” species, designating the American Shad and the Hay’s Spring Amphipod as Washington, DC’s official fish and amphipod.

- Enhanced recreational sites throughout DC:
  - Opened the new Kenilworth Recreation Center in Ward 7;
  - Broke ground on the new Marvin Gaye Recreation Center in Ward 7;
  - Opened the new Ridge Road Community Center in Ward 7;
  - Modernized the Benning Stoddert Community Center in Ward 7;
  - Renovated the Oxon Run Pool in Ward 8;
  - Installed two solar-powered Wi-Fi Soofa benches at the Columbia Heights Plaza and the Eastern Market Plaza;
  - Installed the first concession stand at Banneker Pool in Ward 1; and
  - Upgraded 5 fitness centers and 3 playgrounds.

We recognize that when it comes to protecting our environment and creating a more sustainable city, all Washingtonians have a role to play. Whether it’s through participating in our new Food Waste Drop-Off program, learning a new sport with the Department of Parks and Recreation, or biking to school or work, there are many ways to help DC become a healthier, greener, and more sustainable city. Learn more at sustainabledc.org.
BACK TO BASICS

22nd
Consecutive Balanced Budget

0
Material weaknesses in the annual audit, for the first time ever

+100s
New data sets available online

+1,000
Residents participated in budget engagement forums
The Bowser Administration continues to work hard to find innovations in government service delivery as well as share information about how the community can help the government keep Washington, DC a great place to call home.

• Launched **openbudget.dc.gov** to provide residents with greater insight into DC's budget, increase transparency, and improve accountability at every level of government. Openbudget.dc.gov offers a deep dive into DC's operational and capital budget, providing details on expenditures currently offered in the annual budget books. The user-friendly portal charts expenditures by year and expense category and allows data to be downloaded, shared on social media, and merged into a range of charts and graphs.

• Hired 35 additional call takers at the 311 call center through the Department of Employment Services’ **L.E.A.P. (Learn, Earn, Advance, Prosper) job training and employment program**, a network of interconnected partners utilizing the “earn-and-learn” approach and linking unemployed DC residents to employment, education, and training opportunities.

• Announced **five ways to report city service issues and make requests to DC311**. Residents can text DC311 (3-2-3-1-1), visit 311.dc.gov, use the DC311 mobile app (available from the Apple App Store or Google Play Store), send a tweet to @311dcgov or call a live agent at the 311 call center. Our goal is to make reporting issues as convenient as possible for DC residents.

• Released the **2016 Age-Friendly DC Progress Report**. Age-Friendly DC is the District's effort to transform into an easier place to grow older. Through the work of government, private and community partners, we have made great progress in becoming an easier and more welcoming place to age. The report marks the completion of the second full year of implementation and tracks progress on 75 strategies across the 10 domains of the Age-Friendly DC Strategic Plan. There will be

---

**Age-Friendly DC**

DC is on pace to become only the third U.S. city designated by the World Health Organization as an Age-Friendly City in October 2017. Successes achieved over the course of this second year of implementation include:

• **Launching the Safe at Home Program** to provide grants of up to $10,000 for home modifications.

• **Breaking ground on Plaza West**, which will provide 223 units of affordable rental housing, including 50 units reserved for grandfamilies - grandparents raising grandkids.

• **Piloting an intergenerational gardening program** to maintain school gardens over the summer.

• **Recognizing 32 local businesses as Age-Friendly Businesses**, bringing the total number of recognized businesses to 43, spread out across all eight wards.

• **Launching the Alternative Pathways to Employment Program** to refresh the job skills of 50+ year old residents and place program graduates in good jobs.

• **Training nearly 200 direct service providers in LGBTQ cultural competency.**

• **Providing “Senior$afe” training** to financial securities firm personnel on how to spot and report financial exploitation.
be a series of Age-Friendly DC workshops held over the course of the next two months to educate and engage District residents of all ages. To learn how you can be involved in making our District a global leader in the age-friendly movement, sign up for a workshop by calling (202) 724-5622.

- Launched a new collaboration with San Francisco Mayor Ed Lee and some of the greatest cities in Europe, North America, and the Middle East called the Council of Global City CIOs. Co-led by technology leaders in Atlanta, San Francisco, New York City, San Francisco, Chicago, Seattle, Boston, Austin, Dubai and The Hague, the new Council will work on finding solutions to technology problems that can benefit as many citizens of the world as possible. Together, they will build a smart cities model, focus on broadband for all and emphasize using open source technologies.

- Announced that 1,785 households in DC Housing Authority homes now have free Wi-Fi access through the dcConnectHome initiative, surpassing the goal of connecting 1,500 households. Washington, DC is one of 28 communities nationwide selected by the U.S. Department of Housing and Urban Development (HUD) to participate in ConnectHome, a federal initiative that aims to increase access and technology education for HUD-served families. Learn more about dcConnectHome at connect.dc.gov.

- Looking to start a business in the District? There is now an easier way, thanks to a new online business portal - mybusiness.dc.gov. Now, most businesses can skip the line and apply for a business license, renew a license, or become certified as a business enterprise without making a trip to the Department of Consumer and Regulatory Affairs (DCRA).

- Established The Lab @ DC, a new, innovative research team - which applies scientific methods to generate timely and high-quality evidence to inform the District’s most
important policy decisions and improve services to District residents. The Lab @ DC has more than 15 projects underway, but its biggest project to date is a randomized control trial of DC’s new body-worn camera program. Results from the study will be available in the summer of 2017.

• Held 24 CapSTATs, a program re-invigorated by Mayor Bowser. **CapSTATs use data to take a quick, deep dive into critical issues facing DC, and then gather Mayor Bowser and her senior leadership team together to discuss challenges and solutions.** CapSTATs have been held on Emergency Medical Services reform, mowing, 311 services, 911 service, permitting, and robberies, just to name a few. You can watch the CapSTATs and see the data used by visiting: oca.dc.gov/page/capstat.

• Announced funding for the much-anticipated **MetroExtra Limited Stop bus route on the 14th Street corridor.** The new 59 route will serve the area between the Takoma Metrorail station and the Federal Triangle Metrorail station. The limited-stop bus service will operate in addition to the existing 52, 53, and 54 bus services. The route will initially operate every 15 minutes during weekday rush hours.

**M MuralsDC works to combat illegal graffiti - by installing community-focused murals. We are looking for building owners of chronically tagged walls, or who are located in areas where graffiti is likely, and would like to donate wall space for this free program. This year, Mayor Bowser announced that the District will invest in 8 new murals in all 8 wards. **Nominate a wall** by using #NominateMyWall on Twitter or Instagram.